



SHREEMATI NATHIBAI DAMODAR THACKERSEY WOMEN'S UNIVERSITY

1, Nathibai Thackersey Road, Mumbai-400 020.

Tel: 26604706/ 26615138/26608374

**E- TENDER DOCUMENT FOR SCANNING OF FIRST PAGE OF
ANSWERBOOK AND OMR & ICR DATA CAPTURING FOR RESULT
PROCESSING**

NOTICE DETAILS

Tender Reference no.	SNDT/EXAM/ET-04/2019-20
Name of Work / Item	E- TENDER DOCUMENT FOR SCANNING OF FIRST PAGE OF ANSWER-BOOKS AND OMR & ICR DATA CAPTURING FOR RESULT PROCESSING.
Cost of blank tender document & Mode of Payment	Rs.3000/- (Non-refundable) to be paid through Online Payment Modes i.e. Net Banking, Debit Card and Credit Card during Tender Document Download Stage
EMD Amount & Mode of Payment	Rs.50,000/- (Refundable) to be paid through Online Payment Modes i.e. Net Banking, Debit Card, Credit Card, NEFT/RTGS during Tender Document Download Stage
Pre-bid meeting & Venue of online opening of tender	S.N.D.T Women's University, Churchgate, Mumbai- 400 020. On 14th October 2019 at 11.00am
Date and venue of E-Tender opening	As per E-Tender Schedule at Committee Room S.N.D.T. University, Churchgate, Mumbai- 20
Address for Communication	As per E-tender schedule at Committee Room, S.N.D.T. Women's University, Churchgate, Mumbai- 20
Contact Telephone & Fax Numbers	022-26615159, 26608374

e-Tendering Helpline Support:

Monday to Friday - 09:00 AM - 08:00 PM

Saturday - 09:00 AM - 06:00 PM

Telephone:

020 - 253 155 55 Email:

support.gom@nextenders.com

(i)	Tender Reference no.	SNDT/EXAM/ET-04/2018-19/10
	Name of Work / Item	SCANNING OF FIRST PAGE OF ANSWER-BOOKS AND OMR & ICR DATA CAPTURING FOR RESULT PROCESSING AS SPECIFIED BY SNDT WOMEN'S UNIVERSITY.
	Tender cost	Rs. 3,000/- (Non-refundable)* to be paid through Online Payment Mode i.e. Net Banking, Debit Card, Credit Card , during Tender Document Download Stage
	EMD Amount & Mode of Payment	Rs.50,000/- (Refundable)* to be paid through Online Payment Mode i.e. Net Banking, Debit Card and Credit Card, RTGS/NEFT, during Tender Document Download Stage
	Pre-bid Meeting date and venue	Date : 14th October, 2019 at 11.00am, S.N.D.T. Women's University, Churchgate, Mumbai - 400 020
	Date and Venue of e-tender opening	As per e-Tender Time Schedule at Committee Room, S.N.D.T. Women's University, Churchgate, Mumbai 400 020
	Address for Communication	The Registrar, S.N.D.T. Women's University, Mumbai-400020.
	Contact Telephone & Fax Numbers	022-26615159, 26608374
	e-Tendering Helpline Support: Monday to Friday 9.00am – 8.00pm Saturday 9.00am – 6.00pm	Telephone No.020 - 253 155 55 Email: support.gom@nextenders.com

PART-I: Section:

(I): Tender Notice details.

*The Industry /company registered under the Micro, Small and Medium Enterprises Development Act, 2006 are exempt from payment of Tender Cost and EMD.

SECTION-I:

INVITATION:

The University invites e-tender for Scanning of FIRST PAGE OF Answer-books with OMR & ICR data Capturing for result processing. The cover page/ First Page of the Answer Booklet is divided into two OMR sections, each having unique barcode of the answer booklet. The first section contains OMR sheet for capturing student's personal details like roll number, course code, etc. The second section contains OMR sheet to be used by examiner/ moderator for entering firstly the individual marks obtained in each answer and finally the total marks obtained by the students in the answer booklet.

Post-examination, the first section containing student's details can be torn off and sent separately to the examination cell/division for data entry. This personal data can be directly read by the scanners and stored against the unique barcode of the answer-book.

After evaluation, the examiners enters the marks obtained by the student in each answer individually as well as total marks achieved by the students in the OMR sheet. The software can automatically read these entries and provide alerts in case of totaling mistakes. The marks can be entered against the unique barcode of the answer-booklet and synchronized with the personal details of students automatically.

The tenderers are advised to study all technical and commercial aspects, instructions, terms and conditions carefully in the tender document. Failure to furnish all information required in the tender document or submission of a bid not substantially responsive to the tender document in every respect will be at the bidder's risk and may result in the rejection of the bid. The University reserves the right to reject the bid in whole without assigning any reason thereof.

The aforesaid material/ services to be procured on the following terms and conditions :

- 1. The Tender will have to give the security deposit of Rs.1,00,000/- (Rupees one lakh only) interest free during the period of contract. The successful Tenderer shall have to pay Security Deposit before entering into Contract Agreement and the said Security Deposit shall remain with the SNDTWU during the period of contract.**
- 2. The Tender shall not be entitled sub-contract with any other party / parties. The Tenderer will have to enter in to an agreement with the SNDTW University at the cost of the Tenderer and shall bear the necessary stamp duty as may be applicable.**
- 3. The University authority shall have right of termination/cessation of the contract at any stage on violation of any of the terms and conditions of the Contract and in such case, the Security Deposit shall be liable for forfeiture.**
- 4. The agreement for the contract shall be governed by and interpreted in accordance with the laws in existence and within jurisdiction at the Mumbai.**
- 5. The Tenderer will have to inform the Department of Examination Section SNDT Women's University, Juhu Campus Mumbai, 49, whenever any uploading/downloading of construction activity is to be carried out in regard to said supply of material / service and any damage arising out of the above activity has to be repaired by the Tenderer.**

6. The Tenderer must cart away all the waste material immediately after the delivery of material failing to do so the same will be done at the cost of SNDT Women's University and the charges on account shall be recover from the Tenderer and or from the balance amount of the Security Deposit if any.
7. The right is reserved to accept or select the tender in full or part without giving reasons thereof.
8. Any defect in the material provided or deficiency in the service delivery or breach of any terms and condition shall liable termination of the contract.

Section II Essential Qualification & Minimum criteria for the Eligibility

1. The Bidder should have the required licenses to run the business , GST Registration and PAN under Income-Tax Act from the concerned Government Authority. A certified copy of each such Registration Certificate/License should be enclosed.
2. The Bidder should be +in continuous existence in core business for the last five(5) Years. The bidder should have experience of carrying out similar work in at least two universities.
3. The Bidder should have minimum turnover of Rs. 52,50,000 (Rupees Fifty Two Lacks Fifty Thousands only) per annum out of Indian Operations for the last 3 consecutive years. A certified copy of the Annual Audited Accounts duly signed by the Chartered Accountant should be enclosed for each year.
4. The company should have acquired licenses such as VAT and Service Tax, GST registration and PAN under Income Tax Act from the concerned Government Authority. A certified copy of each such Registration Certified/License should be enclosed.
5. Demand Draft for the Earnest Money Deposit of Rs. xxxxxxx (Rupees only) drawn on 50,000 Nationalised Bank in the name of Registrar SNDT Women's University as per below mentioned table .
6. In the case of purchase by open Tender of Engineering stores furniture, paper, equipment etc exceeding Rs. 300000/- earnest money in the form of Bank draft drawn on nationalized bank will invariably be demanded which will normally be demanded, which will normally be 1% or 2% of the cost of storage and mentioned in the rupees in words and figure instead of percentage.

Section III Procedure for submission of Bids

1. It is proposed to have a Two envelop System for this Tender
 - (a) Technical Bid in one envelop
 - (b) Commercial bid in one envelop
2. Technical Bid of the Tender should be enveloped in a separate sealed envelope super scribing the wordings "Technical Bid".
3. Commercial bid of the Tender should be enveloped in a separate cover super scribing the wordings "Financial Bid". Commercial bid should only indicate amount of the lease.

All the two document viz Technical Bid cover and commercial bid cover prepared as above are to be kept in a single sealed cover super scribed with "Tender Document for Scanning of Answerbooks and OMR and ICR date capturing for result processing".

SECTION IV :

Specification of Requirements

Specifications and Details of Work

Scanning of First Page of Answer books and OMR/ICR data capturing, coding of the students information.

1. The dummy numbering should be done subject wise on the cover page/OMR sheet of the answer books and printing of dummy code numbers, scanning and image capturing in a single pass process will be preferred.
2. The Seat Number Subject code, Medium, Mode of learning data base of above mentioned field along with dummy number should be created
3. The seat number should be verified and be corrected.
4. The university will provide Course wise / subject wise whenever require seat number master database and attendance database for this verification.
5. The vendor has to capture the total marks as ICR and OMR from the image captured post evaluation.
6. The vendor should maintain the confidentiality and should not involve the SNTD staff in the process scanning and tearing of upper portion of answer book.
7. The vendor should provide the final error free database which should contain seat number, Dummy Number, Marks Obtained along with Image Paths of top portion, bottom portion, for easy and error free result processing and any later easy retrieval and verification of the data.
8. The transportation of any instruments/machinery/scanner etc. has to be borne by the vendor.
9. University will make necessary arrangement for the space, electricity and connectivity for the execution of the work at CAP Centers
10. The vendor should provide sufficient number of scanning instruments.
11. The vendor should appoint sufficient staff for carrying out the tasks.
12. The vendor should appoint the staff for scanning of answer books, tearing the first page of the answer book, sticking the barcode on the answer book to complete the work in the stipulated time limit.
13. In case of answer books bearing same seat number and subject code.

Validation should also be done for duplicate record. Number of answer booklets with dummy number and number of answer books scanned Marks should be tallied and should be matched with concern section for the shortfall. The answer book scanned should also be tallied by the University.

14. A Separate report be prepared by the vendor in related of students who were absent for the examination.

The University reserves its rights to reject any or all the tenders so received, without clarifying any reasons what so ever.

SECTION V :

Comprehensive Warranty and Comprehensive AMC

Details of expected period of Comprehensive Warranty and Comprehensive AMC to be mentioned

1. **Comprehensive Annual Maintenance Contract shall include free maintenance of the whole systems supplied including free replacement of the whole systems supplied including free replacement of parts. The defect if any shall attended to on immediate basis but in no case any defect should prolong for more than 24 hrs.**
2. **The comprehensive warranty shall be for a minimum period of 3 (Three) years from the date of complete installation of the systems by the SNDT Women's University. The bidders should quote for comprehensive warranty of 3 (Three) years.**
3. **The service coverage will be from 10.30 am to 5.30 pm, Monday through Friday.**
4. **The bidder shall ensure to supply the spare parts after the warranty is over for the maintenance of systems supplied if and when required for a period of 3 (three) years from the date of installation of xxxxxxxx.**

SECTION VI

Financial Bid

Note: Commercial offer had to be entered online only. An online form, similar to the commercial format given below, will be available to the bidders in commercial Envelope (C1) during Online Bid Preparation stage where bidders would quote their offer

Financial Bid

The Tenderers shall be required to mention their bids for the SCANNING OF FIRST PAGE OF ANSWER-BOOKS AND OMR & ICR DATA CAPTURING FOR RESULT PROCESSING in the following prescribed proforma.

Sr. No.	Particulars	Quantity	Rate per answer booklet (Rs.)	Amount in Rs.
1)	Scanning, OMR/barcode data capturing and image capturing of First Page along with dummy number printing on the answer booklets. Handing over error-free data to the university as mentioned in the specifications.	As per actual (approximately 2.5 lacs for every semester exam)		
		Total Rs.		

Note: Bidder must quote the rate for centrally stitched and side stitched answer-books

UNDERTAKING :

I / We have read the terms and conditions of the tender and I / We hereby agree to agree to abide by the same.

Seal of the Tenderer

Signature of the Tenderer

Date :

1. The bidder/s should adhere with all seriousness to the time schedule provided by the S.N.D.T.Women's University.
2. Rates quoted by the bidders should include all local taxes, GST duties , levies, transportation costs and insurance cost for the period.
3. Once a contract rate is arrived at the same must remain firm and must not be subject to escalation during the performance of the contract due to fluctuation in foreign currency, change in the duty/taxes structure, changes in costs related to the materials and labour or other components or for any other reason.
4. The offer quoted shall be valid for a minimum period of 4 (four) months from the last date for submission of offers.
5. All the statutory payments on account of license fees/charges etc. payable to Municipal/Government Authority shall be the responsibility of the Tenderer.
6. Octroi if applicable, will be made at actual, on production of suitable evidence of payment by the supplier.
7. Terms of payment :
The payment shall be made after receipt of material in good condition and after inspection and successful installation at the designated place against advance stamp receipt. No payment shall be made for the defective goods or deficiency in the service provided.
8. Penalty to the maximum 10% of the contract value shall be levied for the delay in supply of the material or deficiency in the service.
9. Standard Terms and Conditions as laid down in Appendix III and proforma Agreement as per Appendix IV to the Account Code.
10. Incomplete tender/conditional tender will not be accepted.
11. The University reserves the right to select or reject one or all tenders in whole or in part without assigning any reasons there for.
12. All documents submitted shall be duly attested otherwise the tender will be rejected.
13. The Bidder shall be required to deposit 5%of the total cost as Security Deposit with the University if the work is assigned.
14. The Vendor should quote separate rates/cost for providing services for One Year or Three Year. The decision in respect of assigning the work either for One Year or Three Year will be decided by competent authority. The continuation of services shall depend upon the performance appraised
15. Rate quoted by the bidder should include all local taxes, GST, duties, levies, Octroi transportation cost and insurance cost, if any, and will not be altered for one year from the date of issue of purchase order/ work order.
16. The vendor will have to submit Rs.100/- Non-Judicial Bond stating that the security, confidentiality, time management shall be maintained as per Examination schedule and terms of acceptance mentioned in the said letter, failing to cause appropriate action shall be initiated as per rules.

17. The University reserves right to schedule a site visit.

List of Documents to be uploaded :

1. Scanned and certified copy of Name and address (Company profile such as detailed information about Institution (Agency), name of proprietor, telephone no. In case of partnership firm – name and address of the partners and copy of Partnership Deed.
2. Scanned and certified copy of Registration/Shop and Establishment License /Certificate of Dealership/ Certificate of incorporation whichever is applicable.
3. Scanned and certified copy of GST Certificate with latest return
4. Scanned and certified copy of PAN Card
5. Scanned and certified copy of the Annual Audited Accounts of last three years duly signed by the Chartered Accountant. **(ITR will not be considered.)**
6. Scanned and certified copy of the Work experience certificates from the vendors for continuous existence in core business for last five years. (One certificate per year. No purchase orders please.)
7. Scanned copy of list of clients for last five years.
8. Scanned copy of the MSME certificate, if claimed exemption from the tender cost and EMD
5. Scanned and certified copy of the tender document with stamp, seal and signature of the authorized representative.
6. Undertaking as Annexure – I

E-TENDER TIME SCHEDULE

Please Note: All bid related activities (Process) like tender Document Download, Bid Preparation, and Bid Submission will be governed by the time schedule given under Key Dates below:

Sr. No.	Activity	Performed by	Start		Expiry		Duration
			Date	Time	Date	Time	
1	<i>Release of Tender</i>	<i>University Store</i>	08-10-2019	11.00hrs	09-10-2019	18.00hrs	----
2	Tender Download	Bidders	09-10-2019	18.01hrs	17-10-2019	17.00hrs	11 Day(s)
3	Bid Preparation						
4	<i>Superhash Generation & Bid Lock</i>	<i>Department</i>	17-10-2019	17.01hrs	18-10-2019	17.00hrs	01 Day(s)
5	Control Transfer of Bid	Bidders	18-10-2019	17.01hrs	22-10-2019	17.00hrs	05 Day(s)
6	<i>Envelope 1 Opening</i>	Department	23-10-2019	11.00hrs	24-10-2019	17.00hrs	__ Day(s)
7	<i>Envelope 2 Opening</i>						

*.*Dates mentioned here, are scheduled dates for Bid Opening Activities. Any changes in dates of opening of technical and commercial bids shall be notified in 'Press Notice / Corrigendum' section on the e-Tendering sub portal of the department before opening of the same.*

INSTRUCTIONSTO BIDDERS

GENERAL INSTRUCTIONS:

The bidders are requested to familiarize themselves with the use of the E-Tendering portal of Government of Maharashtra well in advance.

To view- Tender Notice, Detailed Time Schedule, Tender Document for this Tender and subsequently purchase of the Tender Document and its supporting documents, kindly visit the following e-Tendering website of **Government of Maharashtra**: **<https://allgom.maharashtra.etenders.in>**

The Contractors participating first time for e-Tenders on GOM e-tendering portal will have to complete the Online Registration Process for the e-Tendering portal. A link for enrollment of new bidders has been provided on **<https://maharashtra.etenders.in>**

All bidders interested in participating in the online e-Tendering process are required to procure Class II or Class III Digital e-Token having 2 certificates inside it, one for Signing/Verification Purpose and another for Encryption/Decryption Purpose. The tender should be prepared and submitted online using individual's Digital e-Token.

e-Tendering Tool Kit for Bidders (detailed Help documents, designed for bidders) has been provided on e-Tendering website in order to guide them through different stages involved during e-Tendering such as online procedure for Tender Document Purchase, Bid Preparation, Bid Submission.

Bidders will have to pay cost of tender document through on-line modes of payment such as net banking, debit card and credit card during tender document download stage. This payment will not be accepted by the department through any offline modes such as cash, cheque or demand draft.

Similarly, Bidders will have to pay Earnest Money Deposit through online modes of payment such as **Net Banking, Debit Card, Credit Card and NEFT/RTGS** during **Bid Preparation stage**. This payment will not be accepted by the department through any offline modes such as Cash, Cheque or Demand Draft.

The interested contractors / bidders will have to make online payment (using credit card/debit card/net banking) of Rs.1092/- (inclusive of all taxes) per bid per tender to online service provider of e-Tendering system (Sify NexTenders) at the time of entering **Online Bid Submission** stage of the tender schedule.

If any assistance is required regarding e-Tendering (registration / upload / download) please contact GOM e-Tendering Help Desk on number: **020 – 25315555 (Pune Helpline)**, , Email: **support.gom@nextenders.com**.
For a bidder, online bidding process consists of following 3 stages:

1. *Online Tender Document Purchase and Download*
2. *Online Bid Preparation*
3. *Online Bid Submission*

All of 3 stages are mandatory in order for bidders to successfully complete Online Bidding Process

PURCHASE AND DOWNLOADING OF TENDER FORM:

The tender document is uploaded / released on Government of Maharashtra, (GOM) e-tendering website <https://maharashtra.etenders.in>. Tender document and supporting documents may be purchased and downloaded from following link of <https://maharashtra.etenders.in> on e-Tendering website of Government of Maharashtra, <https://allgom.maharashtra.etenders.in> by making payment through on-line payment modes i.e **Net Banking, Debit Card, Credit Card** NEFT/RTGS. Subsequently, bid has to be prepared and submitted online ONLY as per the schedule.

If for any reason a bidder fails to make this payment through online modes, system won't allow the bidder proceed further for next stage resulting in his/her elimination from Online Bidding Process.

This payment will not be accepted by the department through any offline modes such as Cash, Cheque or Demand Draft.

Note - **The Tender Form will be available online only. Tender Forms will not be sold / issued manually from SNTD Women's University office.**

PREPARATION AND SUBMISSION OF BIDS

Both the Bids (Technical as well as Commercial) shall have to be prepared and subsequently submitted online only. Bids not submitted online will not be entertained.

Online Bid Preparation

Bidders are required to pay Earnest Money Deposit (if applicable) through Online Payment modes i.e. **Net Banking, Debit Card, Credit Card and NEFT/RTGS** during Bid Preparation Stage.

This payment will not be accepted by the department through any offline modes such as Cash, Cheque or Demand Draft.

If for any reason a bidder fails to make this payment through online modes, system won't allow the bidder to complete Bid Preparation stage resulting in his/her elimination from Online Bidding Process.

In case EMD is mandatory to all the bidders for a tender, offers made without EMD shall be rejected.

In Bid Preparation stage, bidders get access to Online Technical and Commercial Envelopes where they require uploading documents related to technical eligibility criteria and quote commercial offer for the work / item in respective online envelopes.

TECHNICAL BID

Following documents should be uploaded in Online Technical Envelope (T1) in PDF Format. If required, can be zipped as well and then uploaded. These documents need to be digitally signed by individual contractor's digital signature and uploaded during **Online Bid Preparation stage**.

The list of documents for Technical Envelope is as follows:

Sr. No.	List of Documents	Compulsory / Additional
1.	Certified Scan copy of SGST/CGST Registration	
2.	Certified Scan copy of PAN, and required valid permission	
3.	Certified Scan copy of Services / Experience Certificate	
4.	Certified Scan copy of detailed information about Institution (Agency), name of proprietor, telephone no. In case of partnership firm- name and address of the partners and copy of Partnership Deed.	
5.	Certified Scan copy of Turn over	
6.	Certified Scan copy of List of clients	
7.	Certified Scan copy of valid Shop License	

COMMERCIAL BID

Towards the end of Bid Preparation, once verification of EMD payment is successful, bidder completes the Bid Preparation stage by generating the Hash Values for T1 and C1. Post this, system won't allow him/her to make any further changes or modifications in the bid data.

All financial offers must be prepared and submitted online (An online form will be provided for this purpose in Online Commercial Envelope (C1), during **Online Bid Preparation stage**).

Any bidder should not quote his offer anywhere directly or indirectly in Technical Envelope (T1), failing which the Commercial Envelope (C1) shall not be opened and his tender shall stand rejected.

Note: During Online Bid Preparation stage, bidders are allowed to make any changes or modifications in the bid data uploaded by them in Technical (T1) as well as Commercial (C1) envelope. Once a bidder successfully completes the Bid Preparation stage (by generating the Hash Values for T1 and C1), system won't allow him/her to make any further changes or modifications in the bid data.

Online Bid Submission

In this stage, bidders who have successfully completed their Bid Preparation Stage are required to transfer the data, already uploaded by them during Bid Preparation stage, from their custody to department's custody.

Note: During this stage, bidders won't have any facility to make any kind of changes or editing into technical as well as commercial data.

INSTRUCTION TO BIDDERS FOR ONLINE BID PREPARATION & SUBMISSION

Bidders are required to pay Earnest Money Deposit (if applicable to them) through Online Payment modes i.e. Net Banking, Debit Card, Credit Card and NEFT/RTGS during Bid Preparation Stage.

If for any reason a bidder fails to make this payment through online modes, system won't allow the bidder to complete Bid Preparation stage resulting in his/her elimination from Online Bidding Process.

Hence, it is strongly recommended to bidders to initiate this payment well in advance prior to expiry of Bid Preparation stage in order to avoid elimination from Online Bidding Process on grounds of failure to make this payment.

During the activity of Bid Preparation, the bidder is required to upload all the documents of the Technical Bid by scanning the documents and uploading those in the PDF Format. This apart, bidder will have to quote Commercial Offer for the work / item, for which bids are invited, in an online form made available to them in Commercial Envelope. This activity of Bid Preparation should be completed within the pre-scribed schedule given for bid preparation.

After Bid Preparation, the tenderer is required to complete Bid Submission activity within pre-scribed schedule without which the tender will not be submitted.

Interested contractors / bidders will have to make online payment (using credit card/debit card/net banking/Cash Card) of Rs. 1092/- (inclusive of all taxes) per bid per tender to online service provider of e-Tendering system (Sify NexTenders) at the time of commencing Online Bid Submission stage of the tender schedule.

Non-payment of processing fees will result in non-submission of the tender and Department will not be responsible if the tenderer is not able to submit their offer due to non- payment of processing fees to the e-tendering agency.

Detailed list of different modes of online payment to e-tendering service provider (E-Payment Options) has been provided under E-Tendering Toolkit for Bidders section of <https://maharashtra.etenders.in>

The date and time for online preparation followed by submission of envelopes shall strictly apply in all cases. The tenderers should ensure that their tender is prepared online before the expiry of the scheduled date and time and then submitted online before the expiry of the scheduled date and time. No delay on account of any cause will be entertained. Offers not submitted online will not be entertained.

If for any reason, any interested bidder fails to complete any of online stages during the complete tender cycle, department shall not be responsible for that and any grievance regarding that shall not be entertained.

Any amendment to the tender will be placed on sub portal of the Department, who have invited the bids, on e-tendering portal of the Govt. of Maharashtra. The tenderer will not be communicated separately regarding the amendment.

OPENING OF TENDERS :

The bids that are submitted online successfully shall be opened online as per date and time given in detailed tender schedule (if possible), through e-Tendering procedure only in the presence of bidders.

Bids shall be opened either in the presence of bidders or it's duly authorized representatives. The bidder representatives who are present shall sign a register evidencing their attendance. Only one representative per applicant shall be permitted to be present at the time of opening the tender.

TECHNICAL ENVELOPE (T1):

First of all, Technical Envelope of the tenderer will be opened online through e-Tendering procedure to verify its contents as per requirements.

At the time of opening of technical bid the tenderer should bring all the original documents that have been uploaded in the Online Technical Envelope (T1) so that same can be verified at the time of opening of technical bid.

If the tenderer fails to produce the original documents at the time of opening of technical bid then the decision of the committee taken on the basis of document uploaded will be final and binding on the tenderer.

If the various documents contained in this envelope do not meet the requirements, a note will be recorded accordingly by the tender opening authority and the said tenderer's Commercial Envelope will not be considered for further action but the same will be recorded.

Decision of the tender opening authority shall be final in this regard.

The commercial bids shall not be opened till the completion of evaluation of technical bids.

The commercial Bids of only technically qualified Bidders as mentioned above will be opened.

B) ENVELOPE NO. 2 :- (Financial Bid)

This envelope shall be opened online as per the date and time given in detailed tender schedule (if possible), through e-Tendering procedure only. The tendered rates shall then be read out in the presence of bidders who remain present at the time of opening of **Price Bid**.

SECTION I: Essential Qualification & Minimum criteria for the Eligibility

- A. The tenderer should have the required licenses to run the business GST registration and PAN under Income Tax Act from the concerned Government Authority. A certified copy of each such Registration Certificate/ License should be enclosed.

- B. The Tenderer should be in continuous existence in core business of the last five (5) Years.
- C. The Tenderer should have minimum turnover of Rs. 52,50,000 (Rupees Fifty Two Lacks Fifty Thousands only) per annum out of Indian Operations for the last 3 consecutive years. A Certified copy of the Annual Audited Accounts duly signed by the Chartered Accountant should be enclosed for each year.

2. TENDER FORM FEES:

The Tender form, conditions of contract, specifications of the work/Item, can be downloaded from the University website i.e. www.sndt.ac.in The payment of the same shall be Rs. 1000/- (per set) **(Non-refundable)** and require to be paid through Online Payment Modes i.e. Net Banking, Debit Card and Credit Card during Tender Document Download Stage.

3. EMD:

Rs. 50,000/- (Refundable) to be paid through Online Payment modes i.e. Net Banking, Debit Card, Credit Card and NEFT/RTGS during Bid Preparation Stage.

(The bidders are advised to apply for the refund of their EMD amount within a month, if they are not selected.)

STANDARD TERMS & CONDITION FOR AGREEMENT / TENDER DOCUMENT

By accepting the Standard Form of an agreement (hereinafter referred to as "the agreement") the Contractor accepts the Terms and Conditions included herein, unless the Contractor notifies his objections.

1. Changes / Amendments:

The University shall have the right at any time, by written notice, in the form of an amendment order, to make any changes it deems necessary, including, but not limited to, changes in specifications, design, delivery, testing methods, packing or destination. If any such required changes cause an increase or decrease in the cost of or the time required for performance, an equitable adjustment shall be made in the contract price or delivery schedule, or both. Any claim by the contractor for adjustment under this clause shall be deemed waived unless asserted in writing within ten (10) days from receipt by the Contractor of notice of change

(amendment order).

2. **Force Majeure:**

If any service is not delivered by the date specified therein, the University reserves the right, without liability, to cancel the contract or to execute the same from another Contractor and to charge the defaulting contractor for any loss incurred in this transaction. The University shall have the right to refuse unsatisfactory service if the contractor is unable to complete performance at the time specified for delivery, by reason of strikes, labour disputes, riot, war, fire or other

causes beyond the Contractor's reasonable control, the University, at its option, may elect to service to pay such proportion of the contract price as it deemed reasonable.

3. **Inspection and Acceptance**

All services covered under the contract may be inspected and tested by the University or its representatives at Contractors cost. If deemed necessary by the University, the Contractor shall provide without charge, all reasonable facilities and assistance for such inspection and test. Any inspection records relating to Service covered by this agreement shall be made available to the University during the performance of the order.

If any service covered by this agreement is defective or otherwise not conforming to the

requirements of this agreement, the University may, by written notice to the Contractor:

- (a) rescind the contract as to such non-conforming Service;
- (b) accept such service at an equitable reduction in price;
- (c) reject such non-conforming service and require the delivery of suitable replacements.
- (d) If the contractor fails to improvise the shortcomings in the performance promptly, the university, with notice of seven business days, may replace or correct such Service and charge the contractor the additional cost occasioned thereby, or terminate this order by default. No inspection (including source inspection) test, approval (including design approval) or

acceptance of service shall relieve the contractor from responsibility for defects in the performance of contract or other failures to meet the requirements of this order. Rights granted to the University in this article entitled INSPECTION are in addition to any other rights or remedies provided elsewhere in this order or in Law.

04. **Indemnity**

The contractor will indemnify, defend and hold the University, its and students harmless from any loss, expense, claim or damage including reasonable defence costs, arising from any claim or action based on any acts or omissions of the Contractor, its employees, servants, agents or subcontractors. The University reserves the right to be represented in any such action by its

own counsel at its counsel at its own expense.

05. Assignment / Subcontracting/subject

The contractor shall not assign the contract received; any rights under this agreement or to become due hereunder neither delegated nor subcontracted/sublet any obligations or work hereunder..

06. Cancellations

The University may cancel this order in whole or in part at any time for cause by written, FAX, or e-mail notice to the Contractor, effective when sent, in the event that the Contractor:

(a) fails to comply with any term or condition of this order including, but not limited to, delivery terms: or

(b) appoints a receiver, liquidator or trustee in bankruptcy or other similar officer over any or all of its property or assets: or

(c) files a voluntary petition in bankruptcy : or

(d) has had filed against it an involuntary petition in bankruptcy which remains in effect for thirty (30) days: or

(e) voluntarily ceases trading: or

(f) merges with or is acquired by a third party: or

(g) Assigns any of its rights or obligations under the Order to a third party without the university's advance written consent.

Upon the occasion of any one of the aforesaid and in addition to any remedies which the university may have in Law or in Equity, the university may also cancel this order or any

outstanding deliveries hereunder by notifying the Contractor in writing fax or email of such cancellation effective and sent and the Contractor shall thereupon transfer title and deliver to the university such work in progress or completed service as may be requested by the university. The University shall have no liability to the Contractor beyond payment of any balance owing for Service purchased hereunder and delivered to and accepted by the university prior to the Contractor's receipt of the notice of termination, and for work in progress requested for delivery to the University.

07. **The vendor as in an Independent contractor:**

The vendor shall perform the obligation of this order as an independent contractor and under no

circumstances shall it be considered an agent or employee of the university. The terms and conditions of this order shall not, in any way, be construed as to create a partnership or any other kind of joint undertaking or venture between the parties hereto.

08. **Compliance with Laws:**

By acceptance of this agreement, the contractor agrees to comply with the requirements of all the existing laws. The contractor also agrees to comply with the Fair Labour Standards Act and the Occupational Safety and Health Act, and all other applicable laws, ordinances, regulations and codes in the Contractor's performance

hereunder. The Contractor further agrees to indemnify and hold the University and its customers harmless from any loss or damage that may be sustained by the University, by reason of the Contractor's failure to comply with any laws, ordinance, regulations and codes. The labours engaged shall be paid minimum wages as due & admissible with the difference if any due on revision by the contractor.

09. Law of the Contract:

This agreement shall be governed by and interpreted in accordance with the laws in existence and the jurisdiction of the Mumbai.

Annexur-1

Undertaking: (Separately on letter head of the company)

I age..... years residing at

..... by way of this undertaking

do hereby solemnly affirm and declare that I.....
Partner /

Director of the firm and submitting the

tender for the e-tender for..... The documents, I have submitted are true and correct. I further solemnly

affirm that there is no incorrect or misleading or incomplete information submitted in the documents. If the incorrect or misleading or incomplete information found in the documents, I will be responsible for

the legal consequences and eligible for legal action. I also declare that any Government /Semi Government organization /state recognized universities has not blacklisted our firm/company.

**Bidders Signature with
Seal**

Note- Scanned Copy of undertaking shall be uploaded/attached. The successful bidder shall submit original copy before acceptance offer.

Annexure - II

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Agreement: (Separately on letter head of the company)

ARTICLES OF AGREEMENT This AGREEMENT made on _____ Day of _____ 2017 And BETWEEN S. N. _____ D.
T. Women's University, Mumbai - 400 020, a body corporate governed by Maharashtra Public University Act, 2016 through its Registrar (hereinafter referred to as 'the University') Of _____ One _____ Part.

_____, Mumbai- (hereinafter referred to as 'the Bidder', which expression shall,

where the context so admits or implies, be deemed to include his heirs, executors and administrators), of the Other _____ Part. WHEREAS the University is desirous

of

..... (hereinafter referred to as the "said work") as shown and indicated in the Specifications and Bill of Quantities (BOQ) which are parts of the Tender document. AND WHEREAS the University invited Tender for the purpose of awarding the said work. AND WHEREAS the Bidder submitted his tender for the said work which has been considered and accepted by the University. AND WHEREAS the University has placed the work order No dated and the Bidder has communicated his acceptance of the said work order. AND WHEREAS the Bidder has agreed to execute the said work estimated to Rs..... at the item rate mentioned in his Acceptance letter and has deposited Rs..... as initial security deposit for due performance of the Agreement, with due knowledge that this amount will be forfeited if the Bidder fails to comply with the conditions of this Contract.

Signature with seal and date:

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NOW IT IS HEREBY AGREED BY AND BETWEEN THE PARTIES AS UNDER:

- 1) The following documents shall form the parts of this Agreement and parties hereto shall abide the same: a. B-2 form Item rate tender and contract for works b. Bill of Quantities c. Annexure-A & B d. All additional terms and conditions mentioned in the Tender Document sold as blank Tender Form and subsequently submitted by the Bidder while submitting his offer. e. Letter of Negotiations. f. Work Order. 11
- 2) In consideration of the payments to be made to the Bidder, he shall subject to the conditions of this Agreement, Tender Document and as per the common set of conditions execute and complete the said work.
- 3) The University shall pay the Bidder such sums as shall become payable, hereunder at the times and in the manner specified in the Tender Document.
- 4) The Bidder shall at the first instance and at his own cost and expenses, arrange for all the material whatsoever, necessary for the said work and also tools, instruments, machinery etc. whatsoever, necessary for the same and in case, any material is rejected by the University, the Bidder shall

forthwith, at his own expenses replace the same with the quality material duly approved by the University.

- 5) The Bidder shall not on any account, whatsoever; sublet the said work, in part or in full, except with the previous approval of the University.
- 6) The Bidder shall remain liable to and shall indemnify the University in respect of all causes or actions, claims, damages, compensations, or charges and expenses arising out of any accident or injury, sustained by any workman or any other person while executing the said work.
- 7) The workers employed by the Bidder for providing the said services shall be the employees of the Bidder and not of the University.
- 8) The Bidder shall be solely responsible for the selection, appointment of the workers and for disciplinary action, if any, against his workers.
- 9) If any worker employed by the Bidder causes any damage to the property of the University, the Bidder shall make good the loss suffered by the University.
- 10) The University shall not be responsible for any claim arising out of any loss or injury caused to the workers employed by the Bidder for carrying out the said work.
- 11) The Bidder shall be responsible for payment of wages to each worker employed by him pursuant to this Agreement regularly and according to the rates of wages prevailing in the market or as fixed by the Government, from time to time.

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12) The Bidder shall observe and perform all the requirements of applicable laws and shall comply with all provisions of Contract Labor (Regulation and Abolition) Act 1970, ESI Act, 1948. Minimum Wages Act, 1948, Payment of Bonus Act, 1965 and other Acts applicable to the Bidder for the time being in force. The Bidder shall indemnify and keep indemnified the University against any loss, costs, charges or expenses, suffered or incurred by the University on account of breach thereof by the Bidder.

- 13) All disputes arising out of or in connection with this Agreement shall be deemed to have arisen in Mumbai and only the Courts in Mumbai shall have the jurisdiction to determine the same. IN WITNESS WHEREOF both the parties hereto have set their hands, the date and year hereinabove mentioned. For and on behalf of for and on behalf of Registrar The Bidder S.N.D.T. Women's University. -----

Witnesses:

Signature with seal and date:

