

Day & Date	Semester	Subject Name	Time	Code	Marks
Thursday 19/04/2018	IV (Fresh/ Repeater)	Retail Banking	03.00 PM To 06.00PM	400001	100

Instructions: 1) Attempt any five questions

- Q.1** **a)** Explain types of debit card and credit card **20**
 b) Discuss merits and demerits of debit card and credit card.
- Q.2** Explain payment service offered by retail banks in India. **20**
- Q.3** Discuss the brief various types of loan products offered by the retail bank. **20**
- Q.4** Explain in detail various types of NRI accounts. **20**
- Q.5** **a)** Explain the process of DMAT account. **10**
 b) Throw light on process of RIGS **10**
- Q.6** Explain detail various services offered through ATM by retail banks. **20**
- Q.7** **Write short notes on any two**
 a) Reverse Mortgage
 b) Internal Banking
 c) Types of deposit accounts